

**Michigan Lifeline Administration Service
LIFELINE APPLICATION**

Phone service is more affordable with Lifeline discounts.

PROGRAM INFORMATION

The Lifeline program provides discounts of:

- Up to \$11.25 off your monthly phone bill
- Up to \$12.35 for customers age 65 and older
- ½ off new phone service start-up charges – up to \$30.00 (if eligible at time of applying for service)

You can qualify for Lifeline if:

- You are not a dependent under sixty (60) years of age on someone else's Federal Income Tax return, and
- Your total monthly household income is less than the levels shown in the table to the right.

2011 Income Guidelines

Household Size	Monthly Gross Income must be less than
1.....	\$1,361.00
2.....	\$1,839.00
3.....	\$2,316.00
4.....	\$2,794.00
5.....	\$3,271.00
6.....	\$3,749.00
7.....	\$4,226.00
8.....	\$4,704.00

To apply for Lifeline Service, complete the application below and send it to: **Lifeline Administration Service, PO Box 11037, Lansing, Michigan 48901.** If you have any questions, call **1-866-321-2323.**

IDENTIFICATION INFORMATION (PLEASE PRINT)

Name of local telephone company:		Applicant's telephone #:	
Last Name:	First Name:	M.I.:	
Street:			
City:	State:	ZIP Code:	

INCOME AND SERVICE INFORMATION

Please provide any or all of the following information as it applies to your household. Include income from all household members except those under 18 years of age. **Important: Please enclose copies only. Originals will not be returned.**

Have you recently applied for phone service?	YES ___ NO ___	Date of Service _____
Would you like to have Toll Call blocking for outgoing calls?	YES ___ NO ___	

Monthly Gross Wages \$_____ (Enclose copies of check stubs for last 3 months)	Other Monthly Gross Income \$_____ (Alimony, child support, workers compensation, etc.)
Monthly Gross Social Security Income \$_____ (Enclose copies of 3 recent months of Social Security checks OR a copy of SSA eligibility letter or SSA-1099)	Total Monthly Gross Income \$_____
Monthly Gross Pension Amount \$_____ (Enclose copies of 3 recent months of Pension checks OR a pension benefit statement)	Number of Members in Household _____
	<input type="checkbox"/> Age 65 or older

DEPARTMENT OF HUMAN SERVICES RECIPIENTS ONLY

DHS Case Number: _____	Date Started: _____
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The Michigan Department of Human Services requires written documentation to verify that you receive Social Services assistance from one of the following programs in order to qualify for Lifeline Services:

- Medicaid SSI Food Stamps Federal Housing Assistance LIHEAP TANF
- National School Lunch Program

Please enclose either a copy of your DHS eligibility notice or a copy of your most recent program benefits letter as proof of your enrollment.

APPLICANT SIGNATURE(S)

Recipient's status verification will take place on the initial request and periodically thereafter for as long as the recipient continues to receive Lifeline Service. This will be used only for the purpose of providing Lifeline and Link-Up Services.

Signature(s): _____	Date: _____
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By signing, I certify, under penalty of perjury, that the documentation I presented accurately represents my annual household income and the number of individuals in my household.

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BACKGROUND INFORMATION ABOUT THE LIFELINE AND LINK-UP AMERICAN PROGRAMS

What is Lifeline?

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS: There are three primary benefits available to qualifying customers:

- Reduced Charges – There is a monthly discount for local telephone service charges. In most cases, the discount is \$11.25 per month. For customers aged 65 or older, the discount is \$12.35 per month.
- Option to Block Outgoing Toll Calls in Lieu of a Service Deposit – This is an option to block out-going long distance service, free of charge. If the qualifying low-income customer voluntarily elects this option, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
- Reduction in Local Telephone Line Installation Service Charges – The Link-Up America Program offers a qualifying customer a 50% reduction, up to \$30, on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY:

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

2011 INCOME GUIDELINES

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,361	\$16,335
2	\$1,839	\$22,065
3	\$2,316	\$27,795
4	\$2,794	\$33,525
5	\$3,271	\$39,255
6	\$3,749	\$44,985
7	\$4,226	\$50,715
8	\$4,704	\$56,445

*Add \$5,730 (\$478 monthly) for each additional household member.

"LIFELINE ADMINISTRATION SERVICE" PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES

Ace Communications	Climax Telephone Company	Peninsula Telephone Company
Allendale Telephone Company	Communications Corporation of MI	Pigeon Telephone Company
Baraga Telephone Company	Deerfield Farmers' Telephone Co.	Sand Creek Telephone Company
Barry County Telephone Company	Drenthe Telephone Company	Shiawassee Telephone Company
Blanchard Telephone Company	Frontier Communications of Michigan	Springport Telephone Company
Bloomington Communications	Hiawatha Telephone Company	Thumb Cellular
Carr Telephone Company	Island Telephone Company	Upper Peninsula Telephone Company
CenturyLink of Michigan	Kaleva Telephone Company	Waldron Telephone Company
CenturyLink of Midwest Michigan	Lennon Telephone Company	Westphalia Broadband
CenturyLink of Northern Michigan	Midway Telephone Company	Westphalia Telephone Company
CenturyLink of Upper Michigan	Ogden Communications	Winn Telecom
Chapin Telephone Company	Ontonagon County Telephone Co.	Winn Telephone Company
Chatham Telephone Company	OnTrak/Bloomington Communications	Wolverine Telephone Company
Chippewa County Telephone Company		

For more information, please call 1-866-321-2323.

We do not process applications for AT&T. To contact AT&T, please call 1-800-621-8650.