

CARR

Telephone Co.

4325 S. MASTEN ROAD
BRANCH, MI. 49402

PH: 231.898.2244

FAX: 231.898.3900

www.carrinter.net

GENERAL INFORMATION AND CHARGES

New Installation for telephone service requires a buried service line which is \$44.00. This price is for a buried service line of 250 feet. Buried service lines requiring more than the standard 250 feet will be billed \$1.00 per foot in addition to the \$44.00. Previous existing service in the home will be charged \$26.50 for reconnection.

Buried Service Line Installation Fees:

Initial Service Order	\$14.00
Line Connection Charge	10.00
Termination Charge	2.50
Station Handling Charge	2.50
Premise Visit	<u>25.00</u>
	\$54.00

Installed inside wiring w/ phone jack add \$ 30.00 per jack

Monthly Rates for Local Service

One Party Residence	\$20.97
One Party Business	22.27
FCC Mandated Line Charge	6.50
Additional State Access Line Charge	.07
Federal Universal Service Fee	.73

PLUS 911 FEES FOR YOUR COUNTY LOCATION

*Mason/Oceana County Operating	\$2.09
*Mason/Oceana County Technical 911 Fee	.35
*Lake County Technical Fee	.21
*Newaygo County Operating Fee	\$1.56
*Newaygo Technical Fee	.35

911 and USF fee's are subject to periodic adjustments

General Information and Charges continued;

BILLING

Monthly service charges are billed one month in advance from the first of one month to the first of the next month. Services connected mid-month are prorated from the date of installation and are billed in addition to the next full month.

Long-distance charges are billed one month in arrears.

Repair Services

Please refer to the Carr Telephone directory for helpful trouble shooting procedures. Our Company provides normal maintenance of telephone service to the outside of the home or business known as the demarcation point. This demarcation point is identified as a small grey box located on the outside of the building.

If you request repair to your telephone service and the problem affecting service is due to a customer product e.g. a telephone, customer wiring, security system, or answering machine etc. on the inside of the home or business, your account will be billed a premise visit and /or repair fee. Customers who connect any item to the demarcation point on the outside of the building that cause the line to go out of service will also be charged a premise visit and /or repair charge.

For after hours repair please call 1-800-968-0492.

Office Hours

Office hours are 8:30 am to 5:00 pm Monday - Friday. The office is closed Saturday and Sunday and for major holidays. For your convenience there is a drop-box for payments located in front of the telephone office located at 4325 S Masten Rd., Branch. For after hours repair please call 1-800-968-0492.

Long Distance Carriers

For long distance carriers other than Carr Telephone please contact them directly for service. Below is a list of the carriers that provide service into the Carr Exchange.

IF you do not specify a carrier at the time of installation or reconnection, you will not have long distance services.

Excel	800-875-9235	MCI/ WORLDCOM	800-444-3333
SPRINT	800-877-4646	QWEST	800-860-2255
LDMI	800-825-4545	VERIZON	800-483-3737
AT & T	800-222-0300	GREAT LAKES	877-981-3000
WILTEL	866-945-8361		

MISS DIG

BEFORE excavating any ground either in your yard, on the roadway or drive please call MISS DIG at 1-800-482-7171 or dial 811 to request a location ticket be issued for locating underground buried telephone lines. This is a FREE service. State law requires a 72 hour advance notification be given to Utility Companies for locating their

lines prior to any excavation. If this FREE service is not used and there is damage to Carr lines you will be responsible for the repair / labor costs involved in the repair.



4325 S Masten Rd., Branch MI 49402
Phone: 231-898-2244
Fax: 231-898-3900
www.carrinter.net

FOR OFFICE USE ONLY	
RECONNECT _____	
MISS DIG TKT _____	
CCDB _____ BILLING _____	
SEC DEP _____	
PASSWORD _____	

APPLICATION FOR TELEPHONE SERVICE

BILLING INFORMATION

(BILL WILL BE SENT TO THIS ADDRESS)

LAST FIRST MI

ADDRESS

CITY, STATE, ZIP CODE

911 SERVICE ADDRESS

(WHERE SERVICE WILL BE INSTALLED)

STREET NUMBER AND DIRECTION

STREET NAME

COUNTY TOWNSHIP

BUSINESS NAME AND TAX ID NUMBER

*PLEASE PROVIDE ARTICLES OF INCORPORATION, LLC, PARTNERSHIP AGREEMENT OR SOLE PROPRIETORSHIP INFORMATION AND TAX ID NUMBER IF APPLICABLE.

EXTRA SERVICES REQUESTED AT TIME OF INSTALLATION

INSTALLATION OF INSIDE JACK	_____ \$30 EACH
CALLER IDENTIFICATION W/NAME	_____ \$5.00 MONTHLY
CALL FORWARDING	_____ \$1.75 MONTHLY
CALLWAITING	_____ \$1.75 MONTHLY
CALL FORWARD ON BUSY	_____ \$2.00 MONTHLY
VOICE MAIL	_____ \$5.00 MONTHLY
NON-PUBLISHED NUMBER	_____ \$0.75 MONTHLY
900 NUMBER BLOCKING	_____ FREE
COLLECT CALL BLOCK	_____ FREE

LONG DISTANCE CARRIER CHOICE

PLEASE CIRCLE

AT & T VERIZON QWEST LDMI SPRINT CARR TELEPHONE
GREAT LAKES MCI WILTEL EXCEL OTHER NONE

SERVICE WAIVER

Carr Telephone Company requires a free and clear route for the burial of our telephone service line. Service lines are buried from the nearest light green telephone pedestal service point box, down the center of the driveway to the electric meter on your home or business.

Any underground items on property owned, rented or leased by the applicant needs to be clearly marked by the applicant, this includes, but is not limited to, wells, septic, underground electric lines, conduit, water lines, underground sprinklers, dog fences, etc.

If the items are not clearly marked by the applicant and result in the damage of those items, Carr will not be held liable or responsible when following your designated route for burial of the requested service line. If a company employee must dig to locate the customer's facilities the account will be charged at a rate of \$75.00 an hour.

Installers will not install buried service lines if the route chosen may cause damage to company owned equipment or hamper the use of any equipment needed to accomplish the burial or repair of the service line.

I have read the above and agree with the Company's Waiver.

Signature of Applicant

Date

DIRECTIONS TO THE SERVICE LOCATION

911 Assigned Address: _____
Street Name County Township

Color of Home: _____

Type of Home: _____
(ex. Mobile, A-Frame, Ranch, Cottage, Two Story, etc)

Directions to the service requested address.
Please give directions to the address from the nearest main road.

CREDIT REPORT AUTHORIZATION AND RELEASE

Authorization is hereby granted to Carr Communications / Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Carr Communications / Carr Telephone Company.

Social Security Number

Date of Birth

**Last Name
Middle**

Suffix

First Name

Street Name

City

State

Zip

Signature

Date

Some conditions that may require a security deposit are:

- Inaccurate or unverifiable data on application**
- History of payment default on previous utility service**
- Outstanding telephone bills at service address with responsible occupant still residing at service address**
- Failure to provide verifiable personal identification**
- Refusal to return this form**



FOR OFFICE USE ONLY:

ACCOUNT # _____

BILLING _____

FCC REGULATION REGARDING PRIVACY

As of December 2007 the Federal Communication Commission requires a photo id or a password be presented when inquiring about billing or making changes to your account. Please choose a password and list authorized users for the release of this information.

Password chosen:

A maximum of 30 spaces is allowed using either characters or numbers

Please print authorized names on the account:

Signature

Date

