

CARR

Telephone Co.

4325 S. MASTEN ROAD
BRANCH, MI 49402
231.898.2244 LANDLINE
231.898.3900 FAX

GENERAL INFORMATION AND CHARGES

Installations for telephone service where no previous service exists requiring a buried service line is \$54.00. This price includes a buried service line of 250 feet. Buried service lines requiring more than the standard 250 buried line are charged \$2.00 per foot in addition to the \$54.00. When service previously existed in the home the charge is \$26.50 for reconnection.

Buried Service Line Installation Fees:

Initial Service Order	\$	14.00	
Line Connection Charge		10.00	
Termination Charge		2.50	
Station Handling Charge		2.50	
Premise Visit		25.00	\$54.00

*For each Company installed inside wiring and jack add:

	\$	30.00
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Local Service Monthly Charges Rates

One Party Residence	\$	20.97
One Party Business		22.27
Additional State Access Line Charge		.10
* Federal Universal Service Fee		1.01

Based on County of Residence add appropriate 911 charges

*Mason County Operating	\$	2.09
*Mason County Technical 911 Fee		.40
*Lake County Technical Fee		.21
*Newaygo County Operating Fee		1.56
*Newaygo Technical Fee		.50
Statewide 911 Fee		.19

**911 Charges subject to periodic adjustments.

Monthly Service Charges. Monthly service charges are billed one month in advance from the first of one month to the first of the next month. Services connected mid-month are prorated from the date of installation and are billed in addition to the monthly in advance local service charges. If you have Carr for long-distance - charges are billed one month in arrears.

Repair Services. Our Company provides normal maintenance of telephone service to the outside of the house known as the demarcation point. This demarcation point is identified as a small grey box located on the outside of the customers home. If you request repair to your telephone service and the problem affecting service is due to a customer product such as a telephone, wiring, security system, answering machine and the like on the inside of the home, you will be charged a repair visit. Customers who connect any item to the demarcation point on the outside of the house that cause the line to go out of service will also be charged a repair visit. You can refer to the Carr Telephone directory for trouble shooting procedures.

Office Hours. Office hours are 8:30 am to 5:00 pm Monday to Friday. The office is closed Saturday and Sunday and major holidays. For your convenience there is a drop-box for payments located in front of the telephone office for after hour payments. Carr also maintains a toll- free 800 number to call in for repair. That telephone number is 800-968-0492. For non service affecting and general questions may be directed to our voice mail after hours to 231-898-2244.

Long Distance Carriers. There are many long distance carriers to choose from who provide service into the Carr Exchange. If you do not specify a carrier for your calls at the time of installation, your long distance service will be blocked. For long-distance carriers other than Carr Telephone require that you contact them directly and set-up an account with them. We have compiled a list of the carriers that provide service into the Carr Exchange.

Excel	800-875-9235	MCI/ WORLDCOM	800-444-3333
SPRINT	800-877-4646	QWEST	800-860-2255
LDMI	800-825-4545	VERIZON	800-483-3737
AT & T	800-222-0300	GREAT LAKES	877-981-3000
WILTEL	866-945-8361		

MISS DIG. Our Company is a member of the MISS DIG ASSOCIATION. Before excavating ground either in your yard, on the roadway, or drives. Please call MISS DIG at 800-482-7171 or at 811 and request a location ticket be issue locating underground buried telephone lines. This is a FREE service. State Law require 72 hour working hour advance notification for Utility Company's to locate their lines.

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APPLICATION FOR TELEPHONE SERVICE

BILLING INFORMATION

(*bill will be sent to this address)

911 SERVICE ADDRESS

(*WHERE SERVICE WILL BE INSTALLED)

LAST FIRST MI

STREET NUMBER AND DIRECTION

ADDRESS

STREET NAME

CITY, STATE, ZIP CODE

COUNTY

TOWNSHIP

BUSINESS NAME AND TAX ID

CONTACT TELEPHONE NUMBER

*PLEASE PROVIDE ARTICLES OF INCORPORATION, LLC, PARTNERSHIP AGREEMENT OR SOLE PROPRIETORSHIP INFORMATION AND TAX ID NUMBER IF APPLICABLE.

EXTRA SERVICES REQUESTED AT INSTALLATION TIME

INSTALLATION OF INSIDE JACK	_____	\$30 EACH JACK
CALLER IDENTIFICATION W/NAME	_____	\$5.00 MONTHLY
CALL FORWARDING	_____	\$1.75 MONTHLY
CALLWAITING	_____	\$1.75 MONTHLY
CALL FORWARD ON BUSY	_____	\$2.00 MONTHLY
VOICE MAIL	_____	\$5.00 MONTHLY
NON-PUBLISHED NUMBER	_____	\$0.75 MONTHLY
900 NUMBER BLOCKING	_____	FREE
COLLECT CALL BLOCK	_____	FREE

LONG DISTANCE CARRIER CHOICE

<u>AT & T</u>	<u>VERIZON</u>	<u>QWEST</u>	<u>LDMI</u>	<u>SPRINT</u>	<u>CARR TELEPHONE</u>
<u>GREAT LAKES</u>	<u>MCI</u>	<u>WILTEL</u>	<u>EXCEL</u>	<u>OTHER</u>	<u>NONE</u>

CREDIT REPORT AUTHORIZATION AND RELEASE

Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.

Social Security Number

Date of Birth

Last Name

First Name

Street Name

City

State

Zip

Signature

Date

Some conditions that may require a security deposit are:

Inaccurate or unverifiable data on application

History of payment default of utility service

Outstanding telephone bills at service address with responsible occupant still living there

Failure to provide or incomplete verifiable personal identification

Refusal to return this form

You may also obtain a once a year free credit report via the internet from:

www.annualcreditreport.com