



4325 S Masten RD.
Branch MI 49402
231.898.2244 phone
231.898.3900 fax
www.carrinter.net

Application for service requiring new burial of service line for DSL or Television

GENERAL INFORMATION AND CHARGES

Installation of video/cable television service where no previous buried service line exists is \$54.00. This price includes a buried service line fee of up to 250 feet. Buried service lines requiring more than the standard 250 feet are charged \$2.00 per foot in addition to the \$54.00.

Buried Service Line Installation Fees:

Initial Service Order	\$	14.00
Line Connection Charge		10.00
Termination Charge		2.50
Station Handling Charge		2.50
Premise Visit		<u>25.00</u>
prices subject to change without notice		\$54.00

Monthly Service Charges. Monthly service charges are billed one month in advance from the first of the month to the first of the following month. Services connected mid-month are prorated from the date of activation. Bills for service are issued the first of the month and are due the 18th of each month. Payments not received by the 18th are assessed a late charge.

Repair Services. Our Company provides maintenance of video/cable service to the outside of the premises (demarcation point). This demarcation point is identified as a small grey box located on the outside of the premises. If you request repair to your video/cable service and the problem affecting service is due to a customer product such as, wiring, security system, answering machine, etc, at the premises, repair charges will apply. Connecting any item to the demarcation point on the outside of the premises is a violation of the terms of service and will result in a service fee.

Office Hours.

8:30 am to 5:00 pm Monday to Friday.
Closed Saturday and Sunday and major holidays

After hours repair 800-968-0492

For your convenience there is a drop-box for payments located in front of the telephone office. Most simple video/cable or dsl repair calls can be handled by a technician over the telephone. Technicians will attempt to return your call within 24 hours. Carr Telephone is not responsible if your cellular service is poor or unreachable, you do not have a call back number, or do not have voice mail.

MISS DIG. Our Company is a member of the MISS DIG ASSOCIATION, before excavating in your yard, on the roadway, or drives. Please call MISS DIG at 800-482-7171 or 811 and request a location ticket be issued locating underground buried telephone lines. This is a FREE service. State Law requires 72 hour working advance notification for Utility Companies to locate their lines. Damages to the Company owned buried service line by you, others hired to do work by you, will be repaired and charged to you.

SERVICE WAIVER

Carr Telephone Company requires a free and clear route for the burial of our telephone service line. Service lines are buried from the nearest light green telephone pedestal service point box down the center of the driveway to the electric meter on your home. Any underground items on property owned, rented, or leased by you will need to be clearly marked by you, this includes, but is not limited to, wells, septic, underground electric lines, conduit, water lines, underground sprinklers, dog fences, etc. If the items are not clearly marked by you result in the damage of those items, Carr will not be held liable. Company employees who must dig to locate the customers' facilities will be charged a rate of \$100.00 an hour. Carr Telephone will not be held liable or responsible for damages to any underground facilities due to customer error in locating these facilities. The Company will not be responsible for any damage to underground facilities when following your designated route for burial of service line. Installers will not install buried service lines if the route chosen may cause damage to Company equipment, or hamper the repair and use of equipment necessary to accomplish burial or repair.

I have read the above and agree with the Company's Waiver.

Signature of Applicant

Date

DIRECTIONS TO THE CUSTOMERS HOME

911 Assigned Address:

Street Name

County

Township

Color of Home: _____

Type of Home: _____

(Mobile, A-Frame, Ranch, Cottage, Two Story, etc)

Directions to your home in the Carr Exchange. You may start directions from the nearest main road.

***Return this page**



APPLICATION FOR SERVICE

BILLING INFORMATION

*(*bill will be sent to this address)*

LAST FIRST MI

ADDRESS

CITY, STATE, ZIP CODE

911 SERVICE ADDRESS

*(*WHERE SERVICE WILL BE INSTALLED)*

STREET NUMBER AND DIRECTION

STREET NAME

COUNTY TOWNSHIP

BUSINESS NAME AND TAX ID NUMBER

*PLEASE PROVIDE ARTICLES OF INCORPORATION, LLC, PARTNERSHIP AGREEMENT OR SOLE PROPRIETORSHIP INFORMATION AND TAX ID NUMBER IF APPLICABLE.

Telephone Number for scheduling appointments: _____

Services are installed Monday to Friday, 8:30 am to 5:00pm

Initial Package Choice(s) below:

Video/Cable Package Choice:

Essential	\$ 14.99 Monthly	_____
Premier	\$ 41.99 Monthly	_____
Premier Plus	\$ 51.99 Monthly	_____

DSL/ Broadband Package Choice

Tier 1-	Up to 1 MEG	\$ 29.99	_____
Tier 2 -	Up to 2 MEG	\$ 39.99	_____
Tier 3 -	Up to 4 MEG	\$ 49.99	_____

***Return this page**

CREDIT REPORT AUTHORIZATION AND RELEASE

Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.

Social Security Number

Date of Birth

Last Name

First Name

Street Name

City

State

Zip

Signature

Date

Some conditions that may require a security deposit are:

Inaccurate or unverifiable data on application
History of payment default of utility service
Outstanding telephone bills at service address with responsible occupant still living there
Failure to provide or incomplete verifiable personal identification
Refusal to return this form will result in a security deposit of \$150.00 minimum.

You may also obtain a once a year free credit report via the internet from:
www.annualcreditreport.com

***Return this page**